

Common Interest

Jan - Mar 2024



FFCU wins statewide award for Community Service Achievement

Family Financial Credit Union recently was awarded the **Dora Maxwell Award** by CUNA and the Michigan Credit Union League. The purpose of the award is to promote social responsibility among credit unions by formally recognizing their community service achievements.

FFCU was lucky enough to be awarded this honor because of our partnership with the Winter Sports Complex/Muskegon Luge at Muskegon State Park. The goal is to have elementary students from all over Muskegon County visit the park and take part in outdoor activities and programs that may otherwise be off-limits to them due to social or financial barriers. FFCU is proud to be a partner with Muskegon Luge, and wants to thank all of our members for their dedication to students in the West Michigan area.

Holiday Spending cost

AN ARM AND A LEG?

The holidays are an amazing time of year! You're getting gifts for your friends and family, traveling to see loved ones, and enjoying the merriment of the season.

But now that it's over, all that's left are the bills...

That's why we're extending our "**Holiday Helper**" loan promotion! All approved borrowers will receive the guaranteed rate of:

8.23%* APR
with repayment terms up
to 36 months!

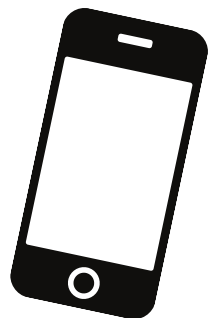
Offer Ends January 31st!

*APR = Annual Percentage Rate. Quoted rates are the lowest available rates. Loan approval based on credit health, membership status, and other qualifications.

Coming Soon: A new mobile experience!

In Spring of 2024, FFCU will be releasing a new app for mobile banking! The app will offer even more mobile services than we currently offer.

When released, it will require mobile banking users to delete their old app and download the new app. Keep an eye out on our website and social media for more info to come!



BE AN OLYMPIAN FOR A DAY!

Have you ever wanted to ride a luge track like you see at the Winter Olympics? You can! Muskegon Luge (located at the Winter Sports Complex at Muskegon State Park) is open to the public on weekends throughout the winter months! Even better, FFCU Members get perks!

Stop into any FFCU branch and pick up "Buy One Get One Free" admission passes to the park and make your Olympic dreams come true!



Graduating Senior Scholarships

Applications Open through March 31, 2024

We are offering four (4) scholarship awards, each in the amount of \$500. The FFCU scholarship program was established to help graduating high school seniors offset college expenses.

Applications are available on our website at www.ff-cu.org/scholarship. The deadline to submit an application is March 31, 2024. Good luck to all of our applicants!

Are you getting RINK REWARDS?



Stop into any FFCU branch to get your own Muskegon Lumberjacks Debit Card!

Every month, FFCU and the Jacks will pick lucky winners to have a purchase made with their Lumberjacks debit card reimbursed!*

At the end of the Jacks' season, one lucky Lumberjacks Debit Card holder will receive a VIP package, including 2024-2025 season tickets to the Muskegon Lumberjacks!

*Eligible purchases cannot exceed \$25.00. Amount reimbursed equal to purchase amount. Must make 15 debit purchases in calendar month to qualify for reimbursement.

Upcoming Closings

FFCU will be **closed Monday, January 15th** in observance of **Martin Luther King, Jr. Day.**

Privacy Notice

Federal law requires us to tell you how we collect, share, and protect your personal information. Our privacy policy has not changed and you may review our policy and practices with respect to your personal information at: www.ff-cu.org then click on "disclosures."

FFCU

FAMILY FINANCIAL Credit Union

DOWNTOWN HUB

844 1st Street
Muskegon, MI 49440
231.733.4600 | 800.332.0779
Fax: 231.747.7586
Lobby Hours

Mon - Fri 10:00am - 6:00pm
Sat 9:00am - 1:00pm

MUSKEGON BRANCH

3575 Henry Street
Muskegon, MI 49441
231.733.4600 | 800.332.0779
Fax: 231.733.1631
Lobby Hours

Mon, Wed, Thurs, Fri 9:00am - 5:00pm
Tues 10:00am - 5:00pm
Drive-Thru Hours
Mon - Wed 7:30am - 5:30pm
Thurs - Fri 7:30am - 6:00pm
Sat 9:00am - 1:00pm

NORTH MUSKEGON BRANCH

1798 Holton Road
Muskegon, MI 49445
231.733.4600 | Fax: 231.744.4851
Lobby Hours

Mon, Wed, Thurs, Fri 9:00am - 5:00pm
Tues 10:00am - 5:00pm
Drive-Thru Hours
Mon - Wed 7:30am - 5:30pm
Thurs - Fri 7:30am - 6:00pm
Sat 9:00am - 1:00pm

HART BRANCH

4075 W. Polk Road
Hart, MI 49420
231.873.5998 | Fax: 231.873.8004
Lobby Hours

Mon, Wed, Thurs, Fri 9:00am - 5:00pm
Tues 10:00am - 5:00pm
Drive-Thru Hours
Mon - Fri 8:30am - 5:30pm
Sat 9:00am - 12:00pm

CALL CENTER HOURS

Mon - Fri 8:00am - 6:00pm

AUDIO TELLER

888.879.0321

WWW.FF-CU.ORG

Follow us on:

