



FF-CU.ORG  
800.332.0779

### Account Access

Enter the ID (6-20 character ID) and click **Submit**.

Verify that your personal icon is correct, enter your password\* and click **Submit**.

\*The first time you log in you must select a personal icon.

### Viewing Transactions

Select **Transactions** from the drop-down menu next to the account.

Account (Click for Transaction Details)	Balance	Status
Checking	1,480.69	
Household	(24,425.61)	
Checking 2	93,019.83	
Savings	\$84,804,221.82	

Select Option  
Select Option  
Transactions  
Download  
Statements  
Stop Payments  
Transfers  
Account Info

View Transactions for: MY ACCOUNT

Current Balance: 2,945.38  
Available Balance: 2,945.38

Date	Debit	Credit	Balance
01/01/2011		21.62	2,966.93

### Transaction Search

Select **Search** from the Transaction sub-menu to search transactions by date, dollar amount, credit, debit, description or check number.

Accounts External Transfers Transactions  
Download Search

### Transferring Funds

Select **Transfers** from the drop-down menu.

Select the **From** and **To** accounts. Enter the transfer amount, frequency, and date of the transfer. Click **Submit**.

### Pending and Completed Transfers

Select **Pending** to view, edit, or delete a scheduled transfer. **History** lists completed transfers.

Accounts Transactions Transfers  
New Pending History

### Viewing Statements

**eStatements**

Select the **eStatements** tab from top menu (next to Bill Pay Tab).

Statements are available in PDF, HTML, and Text formats.

Statement history is available for up to 36 months.

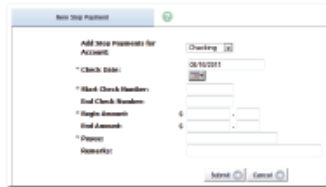
## Stop Payments

Select **Stop Payments** from the drop-down menu.



Account (Click for Transaction Details)	Balance	Status
Checking	1,880.88	Select Option
Healthhold	(24,425.51)	Select Option
Checking 2	50,019.83	Select Option
Savings	994,804,221.62	Select Option

Fill in the required fields and click **Submit**.



You must contact the credit union to edit or remove a Stop Payment.


Stop Payment fees will be automatically deducted in accordance with the terms of your account.

**Stop Payment Fee: \$25.00 per item**

**Stop Payments placed on e~Branch are valid for 6 months.**

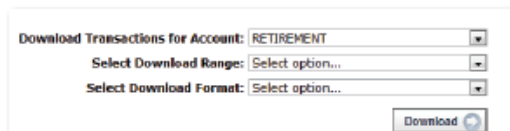
## Transaction Download

Select **Download** from the drop-down menu.



Account	Description	Available
RETIREMENT	Primary Savings	\$101,301.28
MY CHECKING	Regular Checking	\$50,359.33
MY SAVINGS	Money Market	\$5,987.38

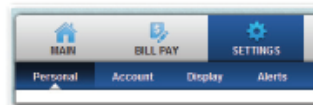
Choose the **Download Range** and **Format**.  
Click **Download**.



## Settings

✓ Change **Personal**, **Account**, and **Display** settings

✓ Set up **Alerts**



### Personal

- ✓ Update email address
- ✓ Change username/ID
- ✓ Change Password

### Account

- ✓ Change account pseudo-names (nicknames)
- ✓ Drag and drop to change account display order

### Display

- ✓ Edit number of accounts displayed per page
- ✓ Edit number of transactions displayed

### Alerts

#### Event Alerts

- ✓ Funds transfer information
- ✓ Statement notifications

#### Balance Alerts

- ✓ Notification of account balances

#### Item Alerts

- ✓ Notification of cleared checks

#### Personal Alerts

- ✓ Triggered by calendar date

## Security

One of the first times you access your accounts, we'll ask you to choose and answer three

### Personal Verification Questions.

During future online sessions, we'll ask you some of these questions if we feel there is a possibility that someone other than you is attempting to access your information.

Please choose answers that you will remember. Incorrectly answering questions can lead to your account access being disabled.

### Security Reminders

- ✓ We will NEVER email you for personal information. Any email claiming to be the credit union which requests personal data such as Social Security numbers, IDs, or passwords should not be trusted or opened
- ✓ Do not write down your password
- ✓ Use a different password for online banking than ones you use for other applications
- ✓ Always log out of your online banking session before leaving your computer

